

# STANDARD AGREEMENT

entered into between:

El Segundo Pet Resort and \_\_\_\_\_ (Pet Owner)

Emergency Contact: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Pet's Name: \_\_\_\_\_

Breed/Color: \_\_\_\_\_

1. Pet owner understands and agrees that in admitting Owner's pet(s) to El Segundo Pet Resort, said business has relied on Owner's representation that Owner's pet(s) is/are in good health and have not harmed, shown aggression, or exhibited any threatening behavior towards any person or other pet. If so notify us so we may take the proper steps when interacting with your pet.
2. Pet owner understands and agrees that they are solely responsible for any harm caused by their pet(s) while their pet(s) is/are attending El Segundo Pet Resort Pet Resort.
3. Pet owner understands and agrees that during the normal pet play, their pet may sustain injuries. All pet(s) play is carefully monitored by facility staff to avoid injury, but injuries can and do occasionally occur, in spite of the best facility supervision.
4. Pet owner understands and agrees that neither El Segundo Pet Resort or any of its facility staff (employees) or volunteers will be liable for any pet illness, injury or death, as well escape of owner's pet(s). Reasonable care and precautionary will always be followed. Per owner hereby releases El Segundo Pet Resort and its facility staff and/or volunteers from any liability of any kind arising from owner's pet(s) attending El Segundo Pet Resort.
5. Pet owner further understands and agrees that any behavioral and/or health problems that develop during their pet stay, will be handled and treated in the best interest of the pet by the facility staff and/or volunteers. Any treatment will be the sole discretion of the staff and/or volunteers. Pet owner fully understands and agrees to assume the full financial responsibility for any and all expenses (medical or otherwise) arising from or relating thereto. This will include aggressive and destructive behavior.
6. Pet owner further understand and agree that pet(s) will at ALL times, while attending El Segundo Pet Resort have current vaccinations. Pet owner further understands and agrees that even if pet(s) is/are vaccinated, there is always a chance that the pet(s) can still contact communicable diseases. Pet owner agrees that he/she will not hold El Segundo Pet Resort responsible if pet(s) contacts any communicable diseases.
7. Pet owner further understands and agrees that pet(s) is/are required to be spayed/neutered (after 7 months) in order to enroll at El Segundo Pet Resort. If not notify us when dropping off.
8. Pet owner further understands and agrees that it is the pet(s) owner's responsibility to leave an adequate supply of food during the dog(s) stay while at El Segundo Pet Resort. Further, it is the pet(s) owner's responsibility to leave enough medication during the pet(s) stay at AMG A Pet Resort. Should any food and/or medication supply be needed, pet owner authorizes El Segundo Pet Resort to purchase said items, and owner WILL be responsible for the cost and a fee to administer per occurrence
9. Pet owner further understands and agrees that El Segundo Pet Resort reserves the right to use a gentle leader and/or similar program if their pet(s) create a disturbance to surrounding areas.
10. Pet owner understands and agrees to pay the rate for services rendered on the date that their pet(s) were checked into El Segundo Pet Resort. No pet(s) will be releases until ALL charges have been paid in full. Cancellation fee may apply to any "no show" or any reservations cancelled with less than 24 hours notice. Pet owner shall be liable for all fees incurred for the care and/or maintenance of their pet listed on this agreement. The pet owner agrees to pay and all reasonable attorney fees incurred by El Segundo Pet Resort for the collection for any services and charges incurred while their pet(s) were at the facility. If paying by check, any returned checks will be charged a \$30.00 processing fee per occurrence, plus any applicable bank assessed to El Segundo Pet Resort.
11. Pet owner further understands and agrees that if pet(s) is/are not picked up by the end of El Segundo Pet Resort's regular business hours, the pet(s) owner understands and authorizes El Segundop Pet Resort to take whatever action deemed necessary for the continuation and care of owner's pet(s). Pet owner further agrees to pay El Segundo Pet Resort for all cost associated with the continued care of their pet(s). Furthermore, pet(s) owner understands that if he/she does not pick up their pet(s) as schedule, El Segundo Pet Resort shall be authorized to proceed according to California Civil Code Section 1834.5 (Abandon animals, disposition; notice), by with this section provides as follows:

*“Notwithstanding any other provision of law, whenever any animal is delivered to any veterinarian, dog kennel, cat kennel, pet grooming parlor, animal hospital, or any other animal care facility pursuant to any written or oral agreement entered into after the effective date of this section, and the owner of such animal does not pick up the animal within fourteen (14) calendar days after the day time animal was suppose to be picked up, the animal shall be deemed abandoned. The person into whose custody the animal was placed for care, shall try first, for a period of not less than ten (10) days to find a new owner for the animal, and , if unable to place animal with new owner, shall thereafter humanely destroy the animal abandoned. There shall be a notice posted in a conspicuous place or in conspicuous type written receipt given, to warn each person depositing an animal at such animal care facilities of the provisions of this section.”*

12. Pet owner understands and agrees that each and every one of the foregoing provisions contained in items #1 through #12 above shall be in force and effect and shall apply to each and every occasion on which pet owner boards and/or deposits his/her pet(s) with El Segundo Pet Resort for care, extended boarding, grooming, doggie daycare and/or training, as the case may be; and this agreement shall remain in full force and effect between the parties until and unless otherwise cancelled or superseded by as written stipulation agreed to and signed by both parties.

**Pet owner hereby certifies and agrees that they have read and understand all the rules and regulations set forth above, and that pet owner has read and understood this agreement, and each of its terms and conditions and has agreed to abide and be bound by these rules and regulations.**

Pet owner understands that this agreement will be verified each month (during the same calendar year) and renewal of agreement is due 1 year after original signed agreement date.

**In case of emergency please provide the best medical care at my expense up to: \$ \_\_\_\_\_.**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Pet Owners Signature**

\_\_\_\_\_  
**Pet Owners Name (Print)**

**We must have an active credit card for all boarding animals.**

**CC:** \_\_\_\_\_ **Exp:** \_\_\_\_\_

*\*For Office Use Only\**

**January:** \_\_\_\_\_ **May:** \_\_\_\_\_ **September:** \_\_\_\_\_

**February:** \_\_\_\_\_ **June:** \_\_\_\_\_ **October:** \_\_\_\_\_

**March:** \_\_\_\_\_ **July:** \_\_\_\_\_ **November:** \_\_\_\_\_

**April:** \_\_\_\_\_ **August:** \_\_\_\_\_ **December:** \_\_\_\_\_